

INNOVATION FUND AND CAPSTONE SITES 2018-2019

Innovations & Achievements

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Adams County, CO

Adams County Criminal Justice Coordinating Council

INNOVATION

Develop J-BIDS (Justice Behavioral Health Intervention Data System), an analytics query tool and a dashboard to allow the County to monitor progress on diverting people with behavioral health illnesses from police encounter and/or incarceration to community-based treatment



County Population: 503,375

Jail Capacity: 1,271

ACHIEVEMENTS

- Prepared BAA's and a Project Charter to govern data security and use
- Built a Dashboard to allow authorized users an overview of key performance indicators
- Developed an Analytics Query Tool that examines key performance indicators in more detail, across various characteristics, and over-time
- Established a process to de-identify individual records, and machine match and assign a timeless, unique identification number to all records

City of Atlanta, GA

City of Atlanta, Office of the Public Defender

INNOVATION

Implement a public defender case management system to track and measure holistic defense outcomes of clients linked to social services with the aim of increasing advocacy for and use of productive alternatives to jail



County Population: 447,841

Jail Capacity: 2,926

ACHIEVEMENTS

- Convened case management data working group, identified data needs, inputs, and outcome measures
- Selected case management information system (Defender Data)
- Mapped holistic defense processes and decision points
- Hired data analyst and trained staff on CMS
- Case management system being used to track key metrics with reporting capabilities
- Innovation being used to develop holistic social service plans for clients through collaboration among team members

State of Maryland (Baltimore City)

Maryland Department of Public Safety and Correctional Services, Division of Pretrial Detention and Services

INNOVATION

Design and implement a data dashboard that integrates data from various criminal justice sources to monitor the pretrial population confined in the Baltimore City Pretrial Complex and to identify candidates for pretrial release, expedited case processing, and specialized programming



City Population: 602,495

Jail Capacity: 2,033

ACHIEVEMENTS

- Convened project advisory group and identified data needs and inputs
- Developed an initial prototype and demoed with project advisory group and other stakeholders
- Moved dashboard to production

Bernalillo County, NM

Bernalillo County Division of Behavioral Health Services

INNOVATION

Implement a Law Enforcement Assisted Diversion program (LEAD) to divert non-violent adults with serious mental illness and/or substance use disorders from the criminal justice system to community-based alternatives in lieu of arrest



County Population: 678,701

Jail Capacity: 2,190

ACHIEVEMENTS

- Hired LEAD case manager
- Refined police officer script, office intake form, LEAD intake form, assessments, police SOPs, and LEAD policies and procedures
- Officially launched LEAD program through Bernalillo County Sheriff's Office (BCSO) and Albuquerque Police Department (APD)
- Trained BCSO and APD Officers to perform LEAD diversions (40 officers)
- Have had 16 BCSO and APD referrals as of July 2019
- Engaged in community outreach to inform service providers in the area about program

Broward County, FL

Broward Sheriff's Office

INNOVATION

Advance the next stage of the Offender Management Dashboard Project to improve case processing and reduce average length of stay in the jail



County Population: 1,951,260

Jail Capacity: 5,144

ACHIEVEMENTS

- Executed an inter-agency agreement to share data between the Broward Sheriff's Office and Clerk of Courts
- Used Phase I Dashboard to inform Public Safety Coordinating Council decisions
- Developed an initial prototype of Dashboard II to improve cases processing
- User testing of Dashboard II
- Engaged the Chief Judge in reviewing data, which established a dedicated judicial division for first appearance court to encourage better use non-monetary conditions of release
- Developed automated email notifications to target users in order to reduce case processing times

Camden County, NJ

Camden County Department of Corrections

INNOVATION

Implement a comprehensive community engagement strategy that links and coordinates criminal justice, public health, social services, private entities, and formerly incarcerated people to address the needs of the jail reentry population



County Population: 507,078

Jail Capacity: 1,273

ACHIEVEMENTS

- Hired community engagement reentry coordinator
- Selected and trained first cohort of Reentry Peer Specialists (Nu-Entry Opportunity Specialists)
- Convened first community engagement subcommittee
- Reentry Peer Specialists attended the Credible Messenger conference in NYC
- Held first community-based Reentry Resource Forum to link state and local service providers and organizations to returning citizens
- Hosted first community book discussion (*Just Mercy*) to raise awareness

Cumberland County, ME

Maine Pretrial Services

INNOVATION

Establish Project Safe Release to improve identification of pretrial victim defendants and provide risk and needs assessments, services, and safety planning to address trauma and victimization



County Population: 293,557

Jail Capacity: 570

ACHIEVEMENTS

- Launched Project Safe Release. Cross-trained Maine Pretrial staff on working with justice-involved women and Through These Doors staff on pretrial basics
- Maine Pretrial Services and Through These Doors conducted cross-agency trainings with other justice system partners
- Began distributing resource guides to justice-involved women
- Created a data system to track women served and services rendered
- As of 9/12/19, 120 women have been screened and 39 have been released for supervision in the community

Dane County, WI

Dane County Department of Human Services

INNOVATION

The Community Restorative Court (CRC) uses restorative justice principles to divert young adults (17-25), who have committed a low-level offense, from the traditional criminal justice system



County Population: 542,364

Jail Capacity: 1,013

ACHIEVEMENTS

- CRC expanded County-wide, serving over 500 respondents since inception
- 92% of participants successfully completed their repair harm agreement. Majority of respondents are people of color
- CRC has trained over 250 Peacemakers in Dane County
- Developed a data model to connect police, booking, and charging data
- Engaged with community, including advocates and returning residents, around data
- Collaborated with VisuaLeverage for graphical representation of the front end justice system and with OpenLattice as a data platform

State of Delaware

Delaware Criminal Justice Council

INNOVATION

Expand discharge planning for people with mental illness (MI) and serious mental illness (SMI) exiting the Department of Corrections; adopt an evidence-informed discharge model and measure key outcomes



State Population: 967,171

Jail Capacity: 6,289

ACHIEVEMENTS

- Hired 2 Mental Health Justice Fellows to assess current discharge planning practices for people with MI & SMI; designed discharge model
- Completed an analysis of the MI/SMI sentenced population and developed plan to remediate data integrity issues
- Convened the Delaware Corrections Reentry Commission (DCRC) comprised of state behavioral health and community-based providers to enhance collaboration & capacity
 - Held two symposia in 2019 with ~ 250 attendees on reentry & evidence-based practices for justice-involved people with mental health issues; engaged PRA, Inc.

Deschutes County, OR

Deschutes County District Attorney's Office

INNOVATION

Implement Clean Slate diversion program for individuals suspected of drug possession, seeking to enroll 380 participants annually. With Capstone support, engaged outside evaluator



County Population: 191,996

Jail Capacity: 452

ACHIEVEMENTS

- Launched Clean Slate in November 2017
- Identified 687 eligible individuals
 - 263 have attended intake meeting
 - 159 were scheduled a medical appointment
 - 32 Level I and 4 Level II graduates
- Developed program eligibility criteria and selected assessment tools for intake
- Trained law enforcement, hired counselor and identified meeting space for client intake
- Outside evaluator carried out process and outcome assessment

Durham County, NC

Durham County Criminal Justice Resource Center

INNOVATION

Establish an Automated Notification System (ANS) to prevent Failure to Appear warrants and arrests by sending text or phone notices reminders of court dates



County Population: 316,739

Jail Capacity: 736

ACHIEVEMENTS

- Launched a web-based system for court date reminders in June 2017
- Almost 2,700 people enrolled in online system as of March 2018
- Engaged strategic partners including: Public Defenders Office, Court Clerk's Office, District Attorney, Information Technology, Chief District Judge, and the community
- Partnered with Duke University to enhance user experience
- Developed educational materials including a video, business cards, signs, and posters in English and Spanish

Franklin County, OH

Franklin County Office of Justice Policy and Programs

INNOVATION

Plan and pilot the Achieving Cultural Confidence and Enhancing Specialized Support (ACCESS) project to reduce racial disparities in the Franklin County Municipal Court specialized dockets



County Population: 1,310,300

Jail Capacity: 2330

ACHIEVEMENTS

- Obtained buy-in across specialized docket division and selected implicit bias training as key activity
- Expanded local team to include the Kirwan Institute at Ohio State University and the Criminal Sentencing Commission
- Conducted community outreach and education through a brief 15-minute radio spot about the county's specialty courts
- Reviewed specialty court policies & interviewed key staff
- Obtained & examined initial specialty court data to assess docket case composition

Gwinnett County, GA

Gwinnett County Sheriff's Office

INNOVATION

Implement the virtual case management platform Pokket to serve as a one-stop-shop for community corrections, service providers, and people returning to the community upon release from jail as part of the Gwinnett Reentry Intervention Program (GRIP)



County Population: 927,781

Jail Capacity: 2,765

ACHIEVEMENTS

- Delivered trainings to a total of 22 service providers
- Conducted in-depth review of participant referral process
- Drafted, finalized, and distributed tri-fold Pokket guide to distribute to participants and service providers
- Implemented use of tablets in county jail so participants can use Pokket
- Enrolled over 250 individuals to use Pokket

Hennepin County, MN

Hennepin County Criminal Justice Coordinating Committee

INNOVATION

Implement the Court Transportation Pilot (CTP) to reduce failure to appear rates by providing pretrial defendants who lack reliable access to transportation with a free ride to and from their court appearance and Public Defender appointments



County Population: 1,259,428

Jail Capacity: 839

ACHIEVEMENTS

- Launched Court Ride and have provided rides to over 50 people to date
- Executed communication plan which included an informational video to be played inside booking area of jail, buck slips, calling cards, and a website
- Expanded manual referrals for almost all court case/types
- Expanded Court Ride to neighborhood communities including St. Paul

City of Long Beach, CA

Long Beach Department of Health and Human Services

INNOVATION

Launch a Connection to Care (C2C) Initiative to connect high utilizers of the municipal jail to services, addressing gaps in connection to county and community-based behavioral health services



City Population: 467,354

Jail Capacity: 202

ACHIEVEMENTS

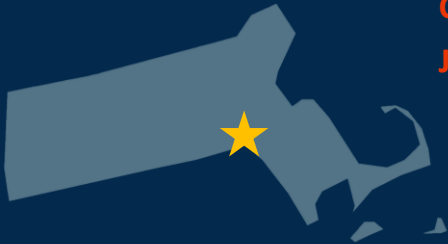
- Finalized a data-sharing agreement with Whole Person Care
- Recruited and secured services of C2C Graduate Fellow
- Identified transportation vendor to transport C2C clients to health and housing services upon release

Norfolk County, MA

Community Resources for Justice

INNOVATION

Develop and pilot the Pretrial Justice Program (PJP) to reduce pretrial detention by providing supervision services and case management informed by an administered risk assessment to people on pretrial release



County Population: 705,388

Jail Capacity: 302

ACHIEVEMENTS

- Selected PSA risk assessment
- Finalized their resident handbook
- Drafted resident survey form for feedback
- Improved their SecurManage data tracking system
- Convened a stakeholder strategic planning session
- Created a logic model and program model design

Polk County, IA

Polk County Health Services

INNOVATION

Using a train-the-trainer approach, provide Crisis Intervention Team (CIT) training to Polk County Sheriff's Office and Ankeny Police Department staff to recognize signs of mental distress and de-escalate crises with the eventual goal of diverting people from jail



County Population: 487,204

Jail Capacity: 1,500

ACHIEVEMENTS

- Delivered two Crisis Intervention Trainings for 48 officers at Polk County Sheriff's Office, including officers who attended Iowa LE Training Academy
- Extended the CIT rollout to a surrounding area and trained x officers from Ankeny Police Department
- Over 80 percent of officers reported improved understanding of the mental health issues and increased ability to assist people in crisis.
- Increased rates of police drop offs to Crisis Observation Centers rather than bringing people to jail.

Sangamon County, IL

Sangamon County Court Services

INNOVATION

Engage in a planning process to design a Community Crisis Center to divert adults with mental illness or co-occurring disorders from jail to treatment and services



County Population: 195,348

Jail Capacity: 285

ACHIEVEMENTS

- Developed draft criteria for Sobering Center and Community Crisis/Detox Center
- Held SIM workshop which was attended by about 50 stakeholders
- Conducted site visits to Bexar County, TX, Pima County, AZ, Milwaukee County, WI and Pennington County, SD
- Began planning to institute jail review committee

Santa Clara County, CA

Office of the County Executive

INNOVATION

Develop a media package (video, web, print graphic) to explain no-cost release options to increase own recognizance and pretrial supervised releases. With Capstone support, examining RED dynamics



County Population: 1,937,570

Jail Capacity: 4,287

ACHIEVEMENTS

- Developed the “Just Ask” no cost release media package with materials available in English, Spanish, and Vietnamese
- Disseminated the no cost release campaign video in jail lobbies, dorms, and public offices
- Launched a public No Cost Release website and distributed posters and brochures with infographic, in jails and communities.
- Held a press conference to communicate the strategy
- Created Pretrial speed dial number on inmate phones

City of St. Louis, MO

City of St. Louis Mayor's Office, City of St. Louis Division of Corrections

INNOVATION

Develop a series of internal and public dashboards that provide information about the city's jail population and build data analysis tools for city officials to better understand the dynamics of the jail population



City Population: 302,838

Jail Capacity: 1,998

ACHIEVEMENTS

- Prototyped, workshopped, and finalized the design of the historic trends dashboard
- Finalizing a server migration that will provide a live snapshot of current jail population data available back to 1994
- Created a separate dashboard to help corrections staff quickly and easily understand where people are housed within the jail
- Currently working on deploying the public dashboard on the city's website

Summit County, OH

Office of the County Executive

INNOVATION

Implement a county-wide felony summons initiative for people charged with non-violent, low-level felony offenses



County Population: 541,918

Jail Capacity: 666

ACHIEVEMENTS

- In 2017, a county-wide Felony Summons Initiative was utilized that diverted 571 people charged with non-violent, low-level felony offenses from pre-trial detention
- Established data collection mechanism for tracking data on program outcomes and process measures
- Implemented diversion effort to 10 municipalities and agencies (including University of Akron PD and Ohio State Patrol)
- Provided 15 onboarding and follow-up trainings to over 400 police officers
- Working to implement the Public Safety Assessment (PSA)

Tulsa County, OK

Tulsa County Public Defender's Office

INNOVATION

Implement a two-way text messaging tool aimed at reducing failure-to-appear rates by reminding clients of upcoming court dates; the tool will also link clients to vital social service providers that will assist in addressing underlying mental health and substance abuse disorders



Parish Population: 648,360

Jail Capacity: 1,970

ACHIEVEMENTS

- Hired Family and Children's Services social worker in Tulsa County Public Defender's office
- Fully launched Uptrust system in February 2019
- Added 6,244 clients to Uptrust with 15,078 court dates (as of July 2019)
- Increased courtroom attendance and show rate noted by judiciary

Yakima County, WA

Yakima County Superior Court

INNOVATION

Develop a comprehensive system of care for people with serious mental illness; enhance and expand continuum options to safely and appropriately divert these individuals at each decision point with the aim of reducing jail use and unnecessary incarceration



County Population: 247,044

Jail Capacity: 712

ACHIEVEMENTS

- Convened all local Law and Justice System leaders in Innovation Fund policy team
- Completed the Sequential Intercept Model mapping process with PRA, Inc.
- Identified 4 priority areas to enhance the County's continuum of responses to justice-involved people with behavioral health issues; convened working groups
- Mapped initiative's logic model and implementation outcomes
- In 2019, enhanced community and jail diversion for people with mental health issues; increased size of Mental Health Court docket